



01/01/2022

To Our Valued Customers,

Thank you for your support, especially during these unprecedented times. As you are aware, prices have increased dramatically. Shipping, transportation, fuel, and raw material costs have hit an all-time high. We want you to know that we will continue to do our very best to keep our prices as low as possible.

We would like to inform you that starting January 1, 2022, we will be implementing the following changes:

1. Delivery is available within a 100-mile radius. To qualify for delivery, your order must be at a minimum of \$500. *Delivery fees will be waived for orders over \$3,000.* Minimal delivery fees will apply as follows:
  - a. \$30 per order for local orders (Sacramento area)
  - b. \$40 per order for the Stockton, Modesto, and surrounding areas
  - c. \$50 per order for orders in the Oakland and surrounding areas
2. If we are delivering your order, payment must be arranged prior to delivery.
3. Deliveries will be dropped off in front of your store unless there is a designated drop-off area.
4. There will be a service fee of \$35 for all returned checks. If 2 of your checks bounce back, we will no longer accept checks from your business.
5. ***COD WILL BE STRICTLY ENFORCED.*** Established accounts may postdate a signed check\* for a maximum of 10 days, however, if payment is not made at the same time you receive your order, your order will be cancelled, and any applied discounts will be removed. In addition, a \$50 fee will apply.  
\*New customers will have to submit payment either by Zelle, Debit card, or cash.
6. All exchanges must be pre-approved prior to coming to the warehouse.
7. Orders over \$5,000 must be paid for prior to the order being prepared.
8. You are responsible for providing your own shipping arrangements for orders outside our service area.
9. Please email us a copy of your business's CA Resale Permit to continue making purchases without being taxed.
10. Terms and conditions are subject to change without prior notice

We appreciate your patience and apologize for any inconvenience this may cause.

Sincerely,

PriceCo

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